

Powering the engagement journey

Client:

ERIKS, multi-product specialist offering engineering components and technical services

Locations:

200 locations across the UK and Ireland

User profile:



1800 staff



50% non-desked. Small team and lone worker oriented

Key objectives:

- To connect every individual to everything they need in the workplace via their smartphone or tablet
- To reduce the cascade burden on managers, who are currently tasked with much of the communications effort
- To overcome issues of siloed and orphaned systems by hubbing them together behind a single front door
- To give colleagues independence and control, letting them view, access, interact and feedback when and how they want to
- To have the means to easily extend capabilities at a pace to suit through integration additional business systems

They say:

"With Engage we can now overcome the practical hurdles of disconnected applications and dispersed employees, and deliver a coherent, consistent flow of communications and colleague support."

"We are excited to have a platform where we can bring everything together and serve it up instantly and effortlessly to everyone regardless of role or location."

"This universal reach not only improves the efficacy of what we're already doing, but also opens up a whole host of opportunities across internal comms, mobile HR, operational enablement, and employee experience."